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## VIA GO3 Quick Start Guide For Installer

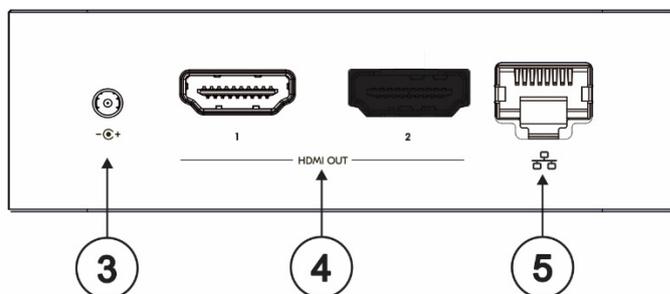
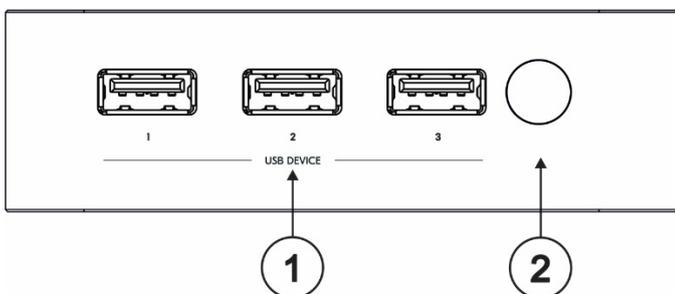
This guide helps you install and use your **VIA GO3** for the first time.

Go to <https://www.kramerav.com/product/VIA GO3> to download the latest user manual and check if firmware upgrades are available.

### Step 1: Check what's in the box

- ✓ VIA GO3 Collaboration Device
- ✓ 1 VESA mounting bracket
- ✓ 1 Quick start guide
- ✓ 1 Power cords for US and EU
- ✓ 1 VESA screw set

### Step 2: Get to know your VIA GO3



#	Feature	Function
1	3 x USB DEVICE 3.0 Connector	Connect to a USB device, for example, a USB speaker.
2	Power Button with LED	Press to power ON or turn OFF the device.
3	Power Connector	Connect to the 12V DC power supply.
4	1 x HDMI OUT Connector	Connect to an HDMI sink.  HDMI OUT 2 is unavailable.
5	RJ-45 Connector	Connect to a LAN (default mode).

### Step 3: Mount VIA GO3

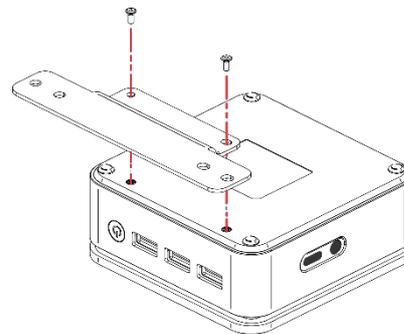
**VIA GO3** can be installed on a flat surface / wall, rear of a monitor or rack mount using the included VESA mounting bracket and screw set:

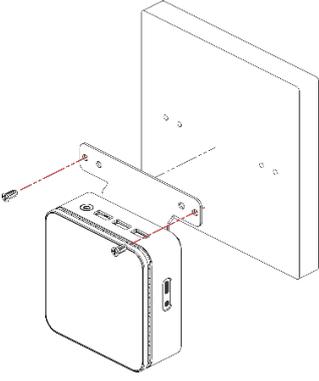
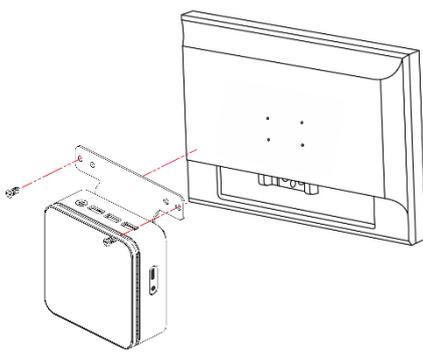
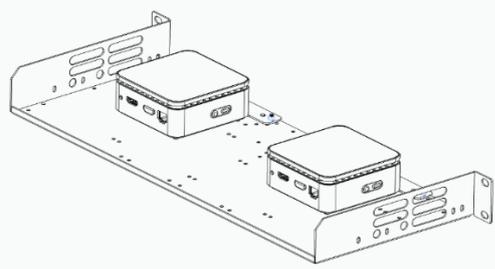
#### Mount VIA GO3 to the Mounting Bracket

1. Attach the mounting bracket to the **VIA GO3** with 2 screws.



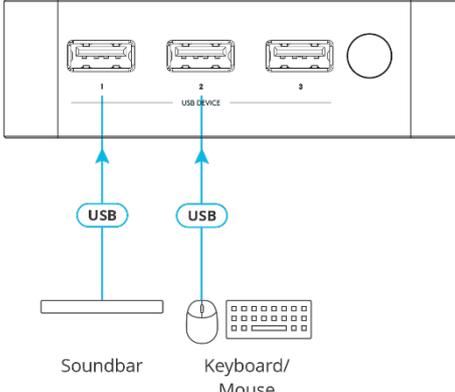
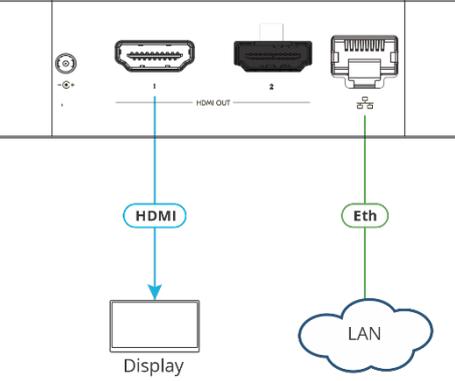
This step is required for all options detailed below.



To Mount to a Flat Surface / Wall	To Mount to rear of monitor	To Mount to a Rack Mount
Secure the mounting bracket to a flat surface / wall with dedicated screws.	Secure the mounting bracket to VESA holes located on rear of monitor.	Secure the mounting bracket(s) to the rack mount with dedicated screws.
		

## Step 4: Connect inputs and outputs

Always switch OFF the power on each device before connecting it to your **VIA GO3**.

<ol style="list-style-type: none"> <li>1. Connect a USB device.</li> <li>2. Connect an HDMI display.</li> <li>3. Connect to the LAN (default mode).</li> </ol>		
<p> If you wish to use a Kramer active optical pluggable HDMI cable with your <b>VIA GO3</b>, contact your local Kramer office to assist in purchasing the correct cable.</p>		



To achieve specified extension distances, use the recommended Kramer cables available at [www.kramerav.com/product/VIA\\_GO3](http://www.kramerav.com/product/VIA_GO3).  
Using third-party cables may cause damage!

## Step 5: Connect power

Connect the 12V DC power adapter to **VIA GO3** and plug it into the mains electricity.



- Caution:** There are no operator serviceable parts inside the unit.
  - Caution:** The device is intended to be installed at a height of 2 meters or less.
  - Warning:** Use only the Kramer Electronics power adapter that is provided with the unit.
  - Warning:** Disconnect the power and unplug the unit from the wall before installing.
- See [www.KramerAV.com](http://www.KramerAV.com) for updated safety information.

## Step 6: Configure VIA GO3

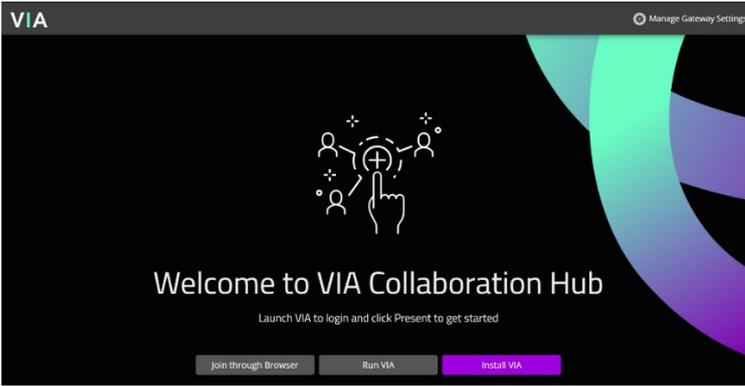
VIA is generally pre-installed and should work right out of the box once connected to the network.

If different VIA settings need to be adjusted, logging into the Gateway web interface will be necessary to customize the settings according to network, customer, or IT requirements.

To open the VIA Gateway web interface for configuration, network connectivity is required. Connect the VIA box to the local network to begin.

# Login to VIA

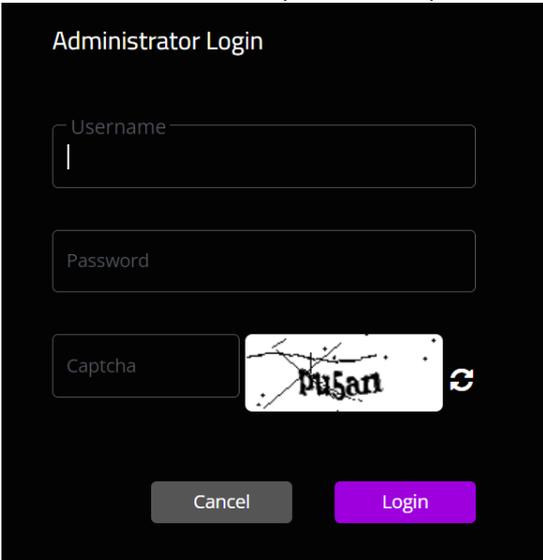
1. Open Chrome browser and browse to the GO3 IP address.



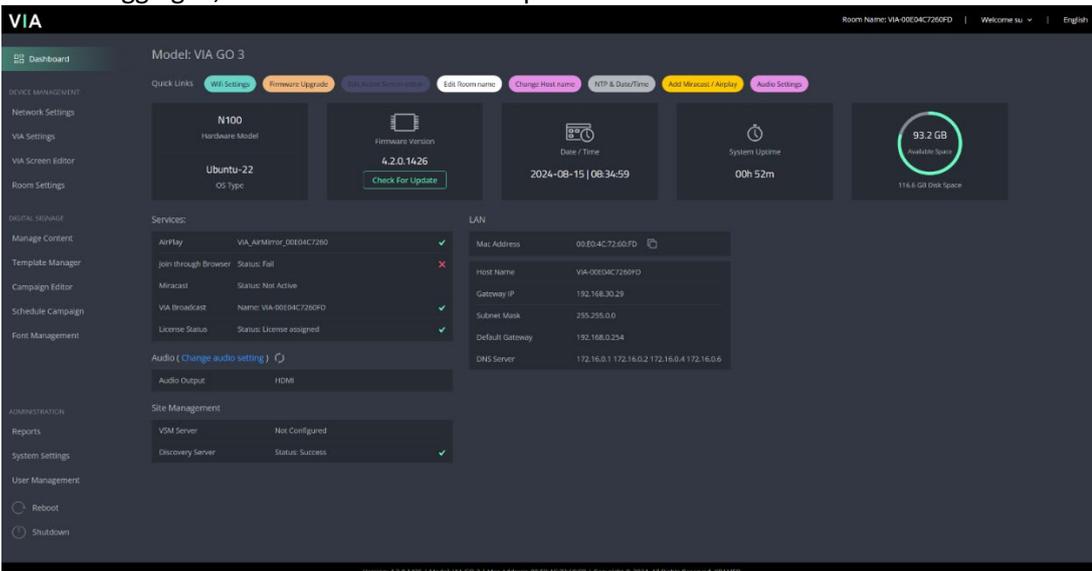
2. Click **Manage Gateway Settings** on the upper right corner.



3. Enter the Username (default = su), Password (default = supass), Captcha and click Login.



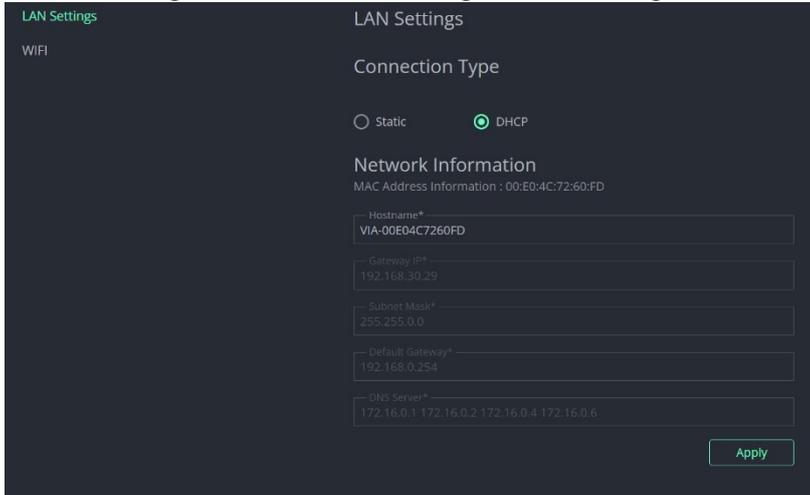
4. After logging in, the VIA Dashboard will open.



# Configure VIA Network

## Change Hostname or Change network DHCP / Fixed IP

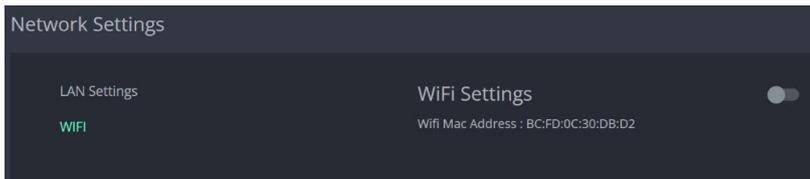
1. Click "Change Host Name" in the filter chips within the dashboard.
2. Type to change the hostname or switch the network IP if needed, then click **Apply**.
  - VIA might be rebooted resulting from the change.



The screenshot shows the 'LAN Settings' interface. At the top, there are tabs for 'LAN Settings' and 'WIFI'. Under 'LAN Settings', the 'Connection Type' is set to 'DHCP' (indicated by a green dot). Below this, the 'Network Information' section displays the MAC Address as '00:E0:4C:72:60:FD'. There are input fields for 'Hostname\*' (containing 'VIA-00E04C7260FD'), 'Gateway IP\*' (192.168.30.29), 'Subnet Mask\*' (255.255.0.0), 'Default Gateway\*' (192.168.0.254), and 'DNS Server\*' (172.16.0.1, 172.16.0.2, 172.16.0.4, 172.16.0.6). An 'Apply' button is located at the bottom right.

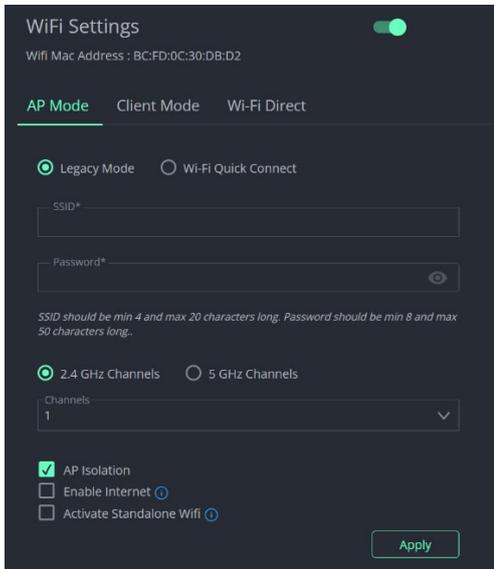
## Activate VIA WIFI Access Point

1. In case WIFI access point is required, please Click on "Wifi Settings" in the filter chips within the dashboard.



The screenshot shows the 'Network Settings' interface. There are two main sections: 'LAN Settings' and 'WiFi Settings'. The 'WiFi Settings' section has a toggle switch that is currently turned off. Below the toggle, the 'Wifi Mac Address' is listed as 'BC:FD:0C:30:DB:D2'.

2. Click to Activate WiFi Settings.



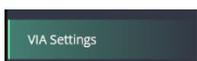
The screenshot shows the 'WiFi Settings' interface with the toggle switch turned on. The 'Wifi Mac Address' is 'BC:FD:0C:30:DB:D2'. There are three tabs: 'AP Mode', 'Client Mode', and 'Wi-Fi Direct'. Under 'AP Mode', there are two radio buttons: 'Legacy Mode' (selected) and 'Wi-Fi Quick Connect'. Below these are input fields for 'SSID\*' and 'Password\*'. A note below the password field states: 'SSID should be min 4 and max 20 characters long. Password should be min 8 and max 50 characters long.'. There are two radio buttons for '2.4 GHz Channels' (selected) and '5 GHz Channels'. Below this is a dropdown menu for 'Channels' set to '1'. At the bottom, there are three checkboxes: 'AP Isolation' (checked), 'Enable Internet' (unchecked), and 'Activate Standalone Wifi' (unchecked). An 'Apply' button is at the bottom right.

3. Once finished, click **Apply**. VIA will reboot to apply the settings.

## VIA Settings

To personalize the VIA settings, including appearance, time zone, security, and more, you will need to adjust the VIA settings.

1. Click VIA Settings on the left panel.



The screenshot shows a button labeled 'VIA Settings' on a dark background.

2. Click **Duplicate** on the default template.
3. Click **Publish** to set the duplicate template as active.

Existing Template	Date Created	Preview	Duplicate	Edit	Set Layout	
default	2024-07-26 13:15:40			–	Active	<input type="checkbox"/>
default_copy	2024-08-15 02:10:22				Publish	<input type="checkbox"/>

## Common VIA Settings Adjustments

1. Change Room name.
2. Click “Edit Room name” in the filter chips within the dashboard.
3. By default, the room name will use the Host name unless you click on Custom and enter the desired room name.

Configure Template

VIA Settings | VIA GO3 Features

System

System

Template Name

default\_copy

Room Name

Custom  Host

VIA-00B0A0C7290F9

Save Save & Publish Exit

4. Once done, click **Save & Publish**.

## Set Audio Settings

1. Click on “Audio Settings” in the filter chips within the dashboard.
2. Select the required audio device and click Save & Publish.

VIA Gateway Audio Output

Sets the audio output device for the VIA gateway.

Audio Output

HDMI

Default Audio Level

Default Audio Level

100%

Save Save & Publish Exit

## Set NTP & Date / Time

1. Click “NTP Date/Time” in the filter chips within the dashboard.
2. Select the required date format, time zone and set NTP, click **Save & Publish**.

Date/Time

Date and Time Format for Web interface

Date Time Format

Y-m-d HHMMSS

VIA Gateway Timezone Configuration

Sets the Timezone on the VIA gateway.

Timezone

Asia/Kolkata

NTP

Set a time for the VIA gateway to automatically start each day.

NTP Server\*

Add

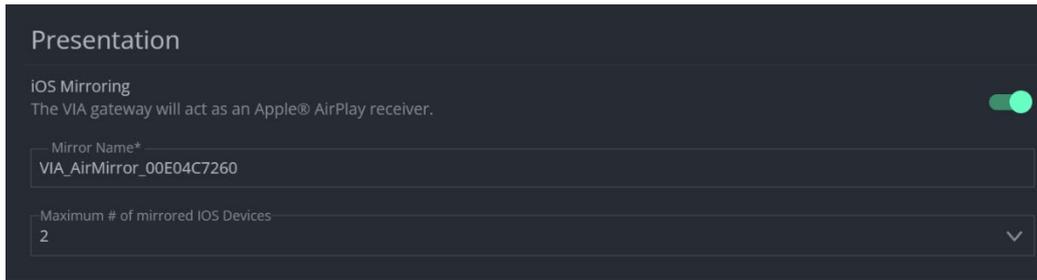
NTP Server Name Edit Delete

No Record Found

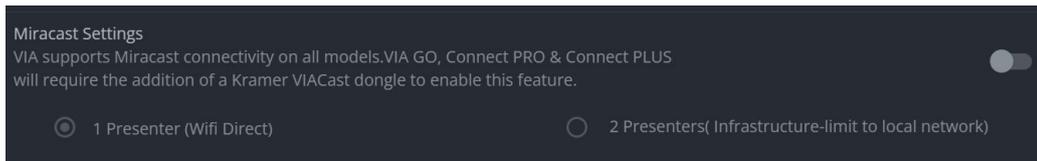
Save Save & Publish Exit

## Set Miracast / Airplay

1. Click on “Add Miracast / Airplay” in the filter chips within the dashboard.
2. Click to adjust Airplay.



3. Click to adjust Miracast.



4. Once done, click **Save & Publish**.

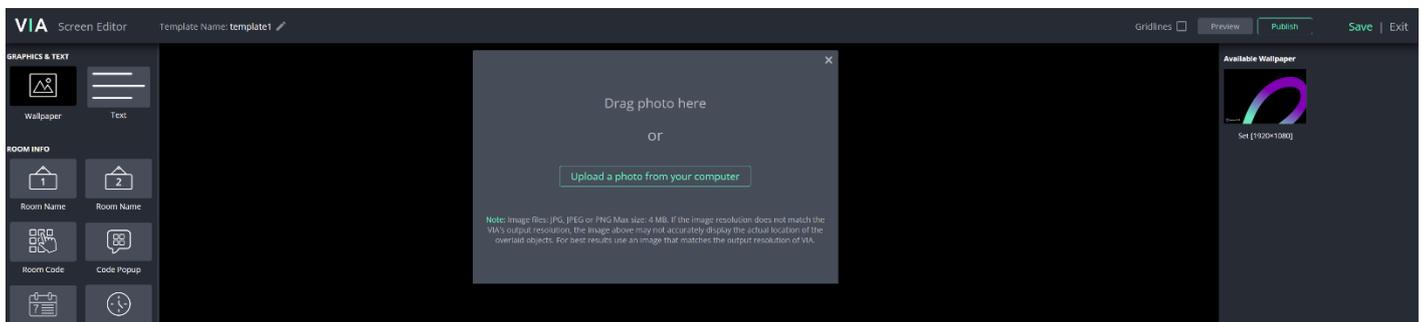
## VIA Screen Editor

To personalize VIA Screen template, please adjust the Screen Editor.

1. Click VIA Screen Editor on the left panel.

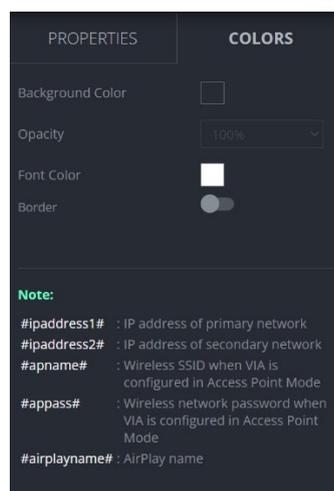
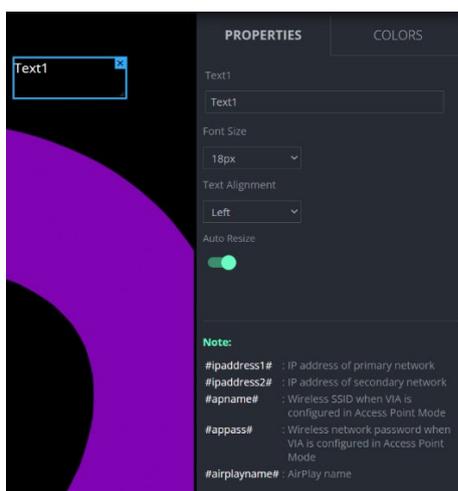


2. Click to Add Screen Layout.



3. Drag VIA default wallpaper or browse to any custom wallpaper instead.
4. Using the left widget panel, drag & drop any widget to build the required display.
5. Clicking on each of the widget will open Properties window that will allow to adjust the widget properties.

Example of text widget PROPERTIES and COLORS windows:





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## VIA GO3 Quick Start Guide

### For User

This guide helps you install and use your VIA GO3 for the first time.

Go to [https://www.kramerav.com/product/VIA\\_GO3](https://www.kramerav.com/product/VIA_GO3) to download the latest user manual.

## Step 1: Connect your personal device to the proper network

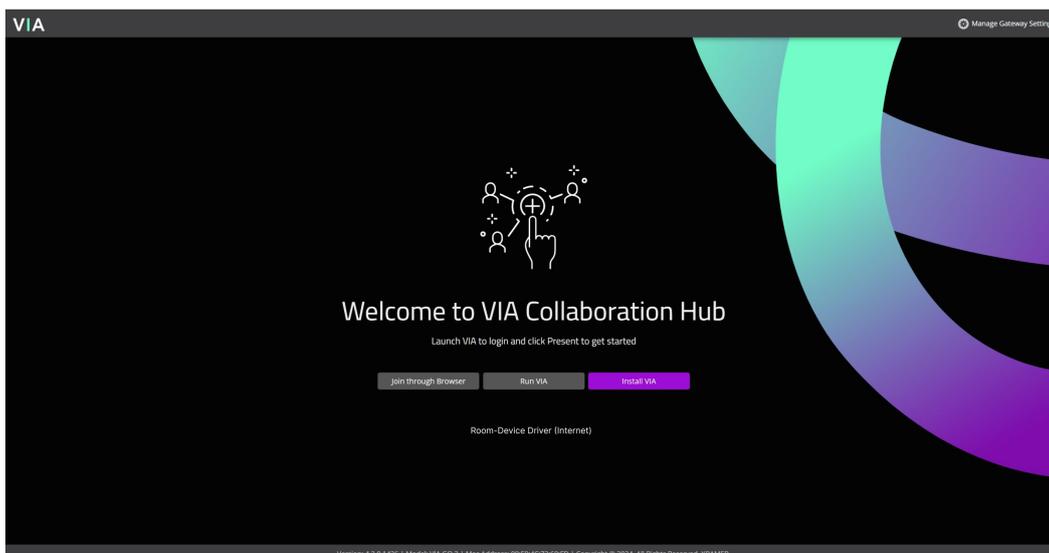
Connect your personal device to the same Wi-Fi or LAN network as the VIA GO3 in your meeting room.

## Step 2: Run or Download the Kramer VIA app

See “Installing or Running the VIA app” in the User Manual.

For Mac or PC:

1. Enter the Room Name or IP of the VIA GO3 in your computer’s browser. The Welcome page of VIA GO3 appears.

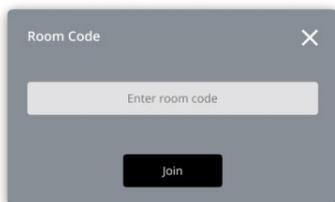


2. Click Run VIA to execute the Kramer VIA app without downloading it. For guests who are using VIA temporarily OR Click Install VIA to download the Kramer VIA app onto your computer. For regular users of the VIA.

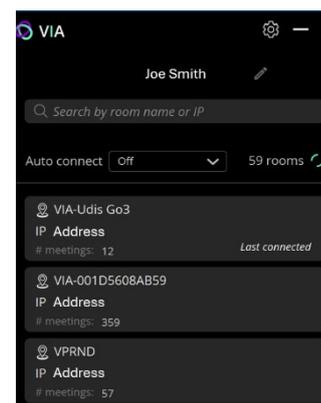
For iOS or Android devices: Download and install the free Kramer VIA app from Apple App Store or Google Play.

## Step 3: Join the meeting using Kramer VIA App

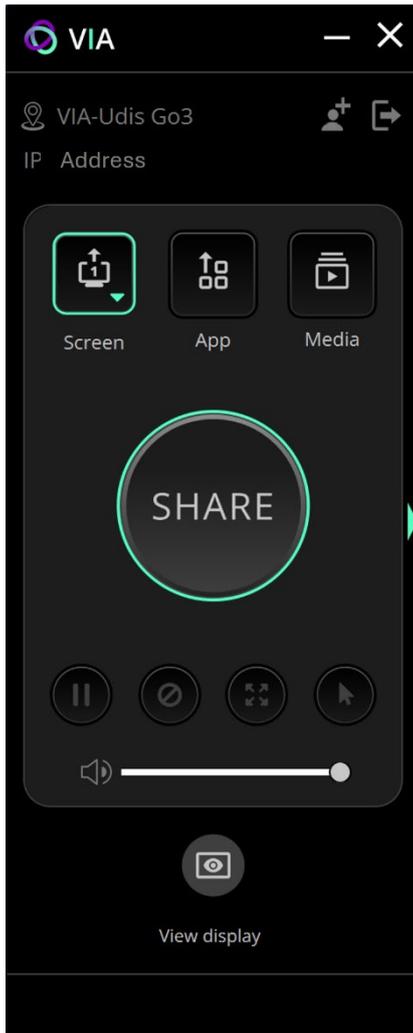
1. Open the Kramer VIA app and select the room or IP to which you want to connect: If your site requires a Room Code, the Room Code window will appear.
2. In the Room Code field, enter the 4-digit code as it appears on the Main Display.



3. You are logged into the VIA meeting.  
The VIA App screen appears on your device screen (see next page).

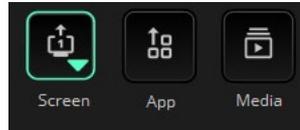


## Step 4: Using VIA



1. Select what you want to share:

- **Screen** – Share your screen.
- **App** – Share a window or a third-party app.
- **Media** – Share (stream) a media file.



2. Click **SHARE**:

- The **SHARE** button becomes the **STOP** button.
- Your screen, app or media will be displayed to meeting participants (on the main display).

3. Click **STOP** to end sharing.

## Step 5: VIA GO3 Features



Wireless Connection



Powerful Content Security



Video Streaming



Mobile Mirroring



VIA Site Management (VSM)



Digital Signage



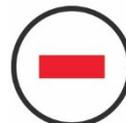
Calendar Integration



VIA Pad Compatible



Integrated YouTube Player



Do Not Disturb (DND)

Specifications are subject to change without notice at [www.kramerav.com](http://www.kramerav.com)

The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

### SIMPLIFIED EU DECLARATION OF CONFORMITY

Hereby, Kramer Electronics declares that the radio equipment type VIA GO<sup>3</sup> is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available via the Resources tab on the product page at the following internet address:

[https://www.kramerav.com/product/VIA\\_GO3](https://www.kramerav.com/product/VIA_GO3)