

CTP18 Touch Panel

Introduction

CTP18 is a collaboration touch panel designed for small and medium rooms. Its 8-inch touch screen and user-centered interactive design allow users to join or control a meeting quickly. It greatly reduces the difficulty of using a video conferencing system and creates a better meeting experience.

NOTE

Currently, the MeetingBoard only supports connecting to one CTP18.

Before You Begin

The MeetingBoard needs to be updated to version 155.15.0.37 or later.

CTP18 Compatibility

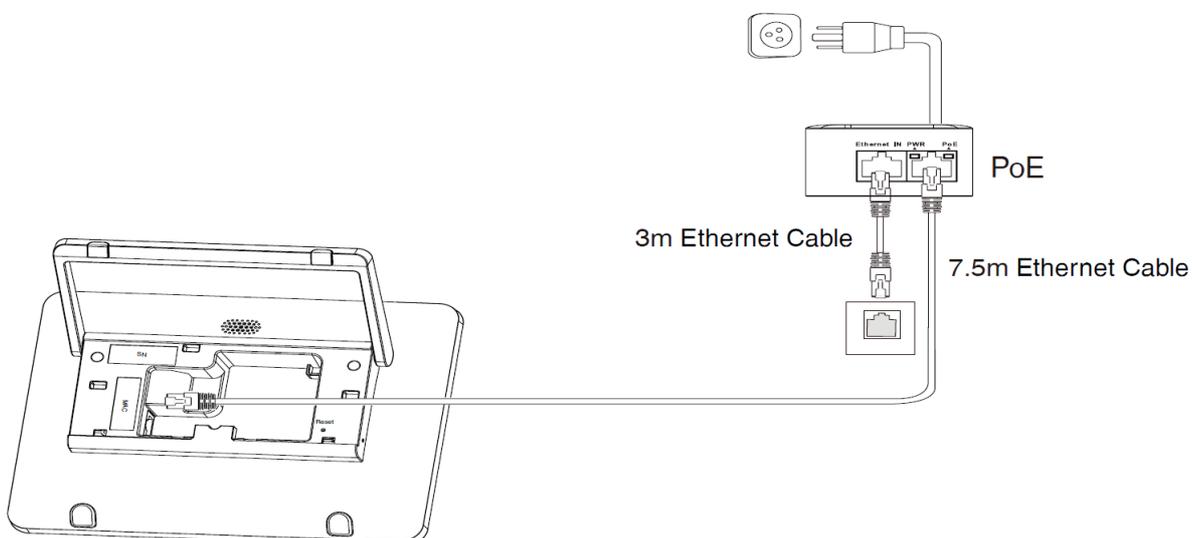
For the CTP18 compatibility, please refer to [Teams Room Accessories Compatibility Lists](#).

How to Use

1. Power On CTP18

NOTE

The CTP18 and MeetingBoard need to be under the same LAN.



2. Pair with MeetingBoard

You need to pair at the system level first and then with Teams to make the pairing successful. After completing the pairing, the MeetingBoard can hold a meeting, and share content and other operations. The CTP18 will automatically switch platforms according to the platform selected by the MeetingBoard for pairing.

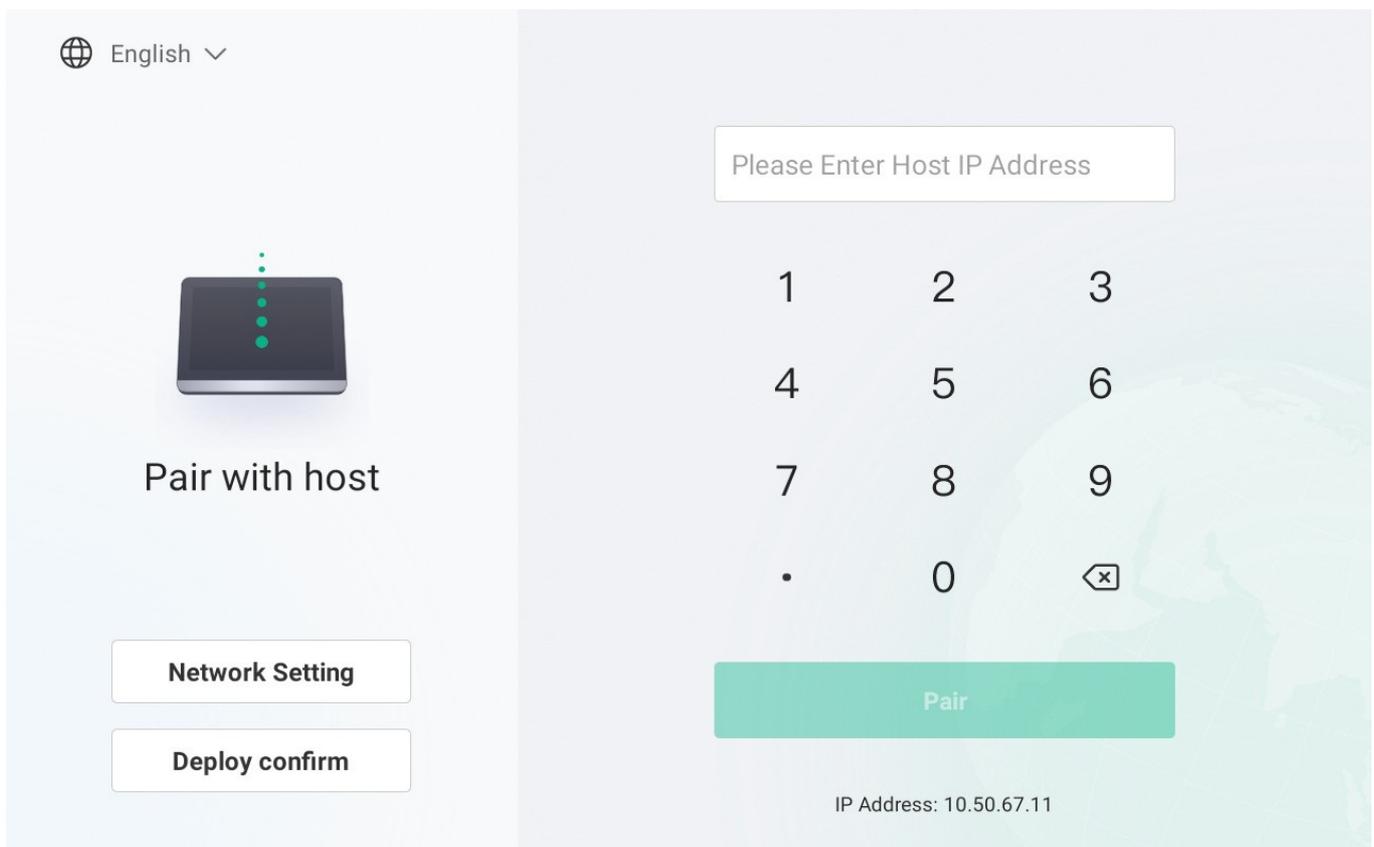
NOTE

If you encounter difficulties deploying the device, select Deploy Confirmation to view the deployment instructions in the first step of the CTP18 pairing.

System Pairing:

1. The CTP18 needs to be IP paired with the MeetingBoard before controlling and inputting the IP address of the MeetingBoard on CTP18.

On the home page of the MeetingBoard, tap the left and right sidebars  > **Settings** > **About** > **IP Address** to get the IP address of the MeetingBoard. The CTP18 will automatically select the corresponding platform according to the meeting platform of the MeetingBoard.



English

Pair with host

Network Setting

Deploy confirm

Please Enter Host IP Address

1 2 3

4 5 6

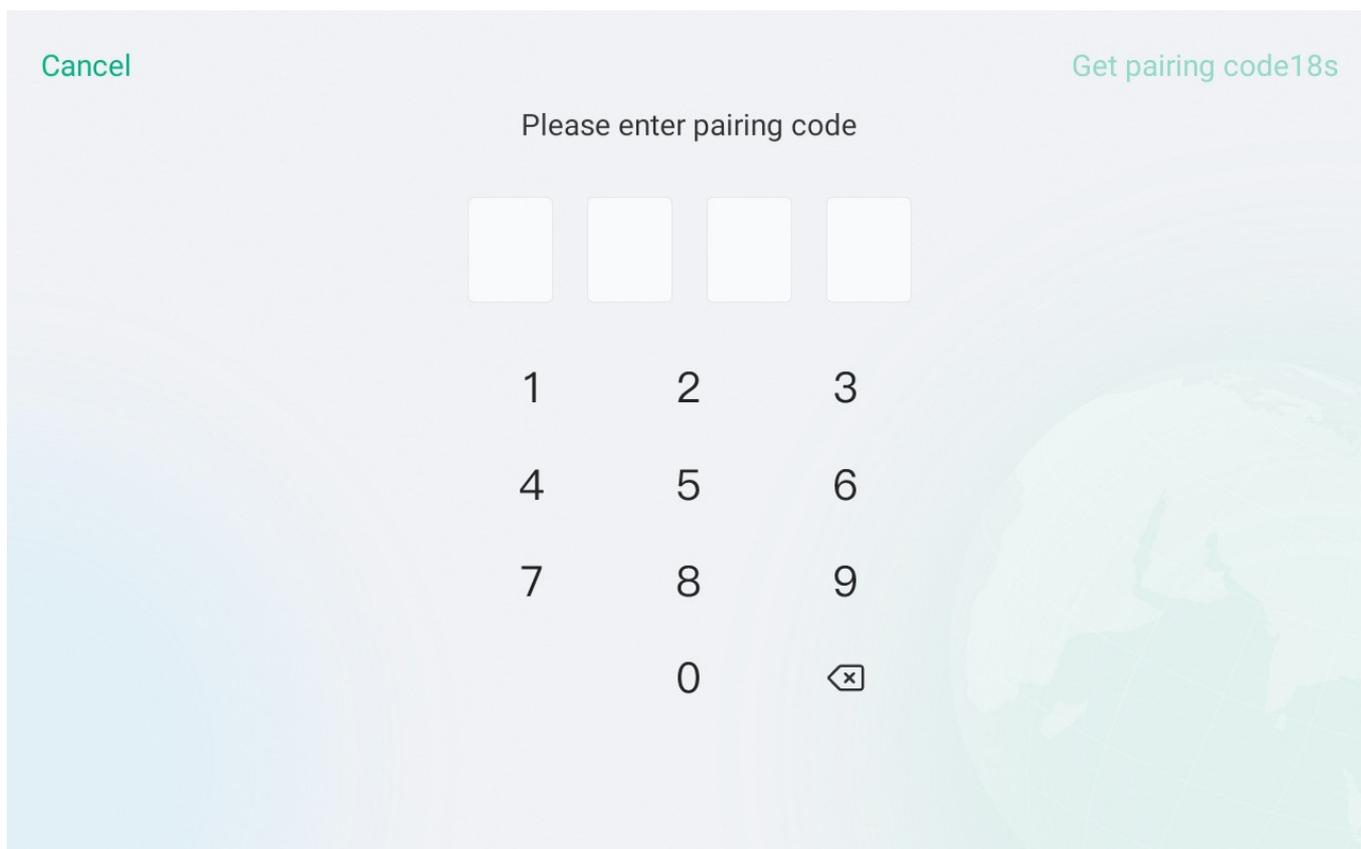
7 8 9

• 0 

Pair

IP Address: 10.50.67.11

2. On the CTP18, enter the pairing code displayed on the MeetingBoard. If the pairing code has expired, you can tap the **Retrieve pairing code**.



Cancel Get pairing code18s

Please enter pairing code

1 2 3

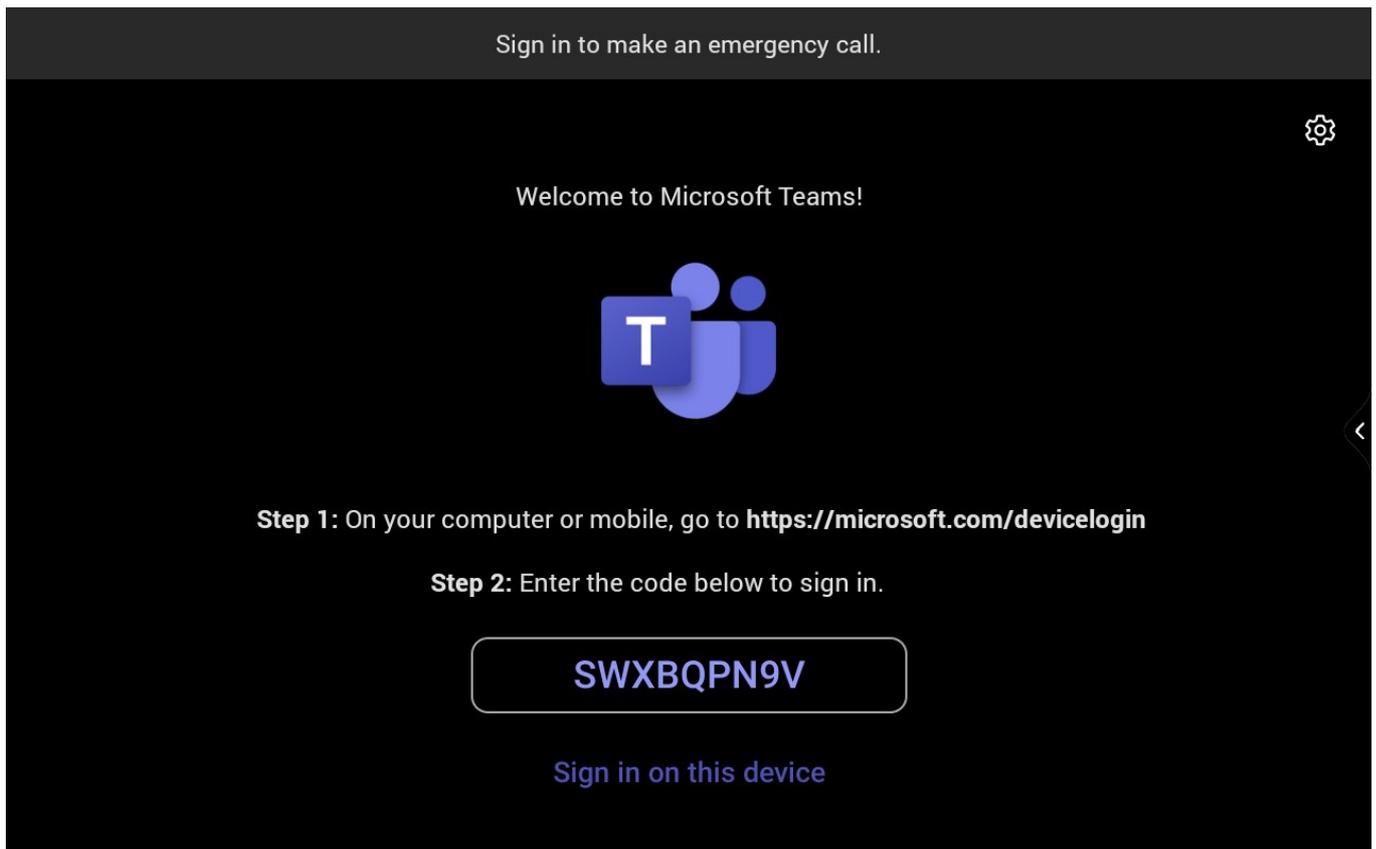
4 5 6

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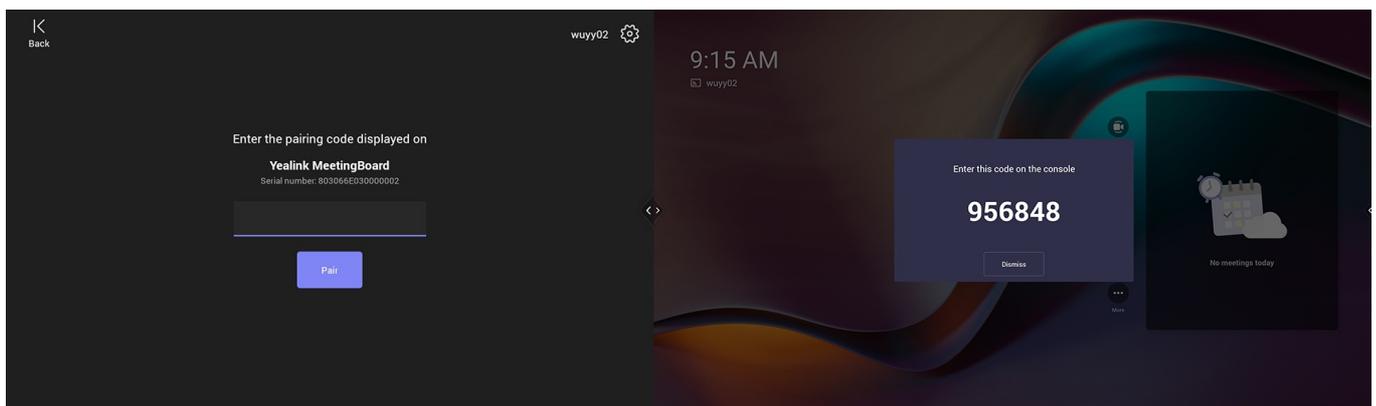
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Teams Pairing:

3. Sign in to the same Teams account as the MeetingBoard on CTP18.



4. Select the MeetingBoard to be paired to enter the pairing code displayed on the MeetingBoard and the pairing successful result will be displayed.



CTP18

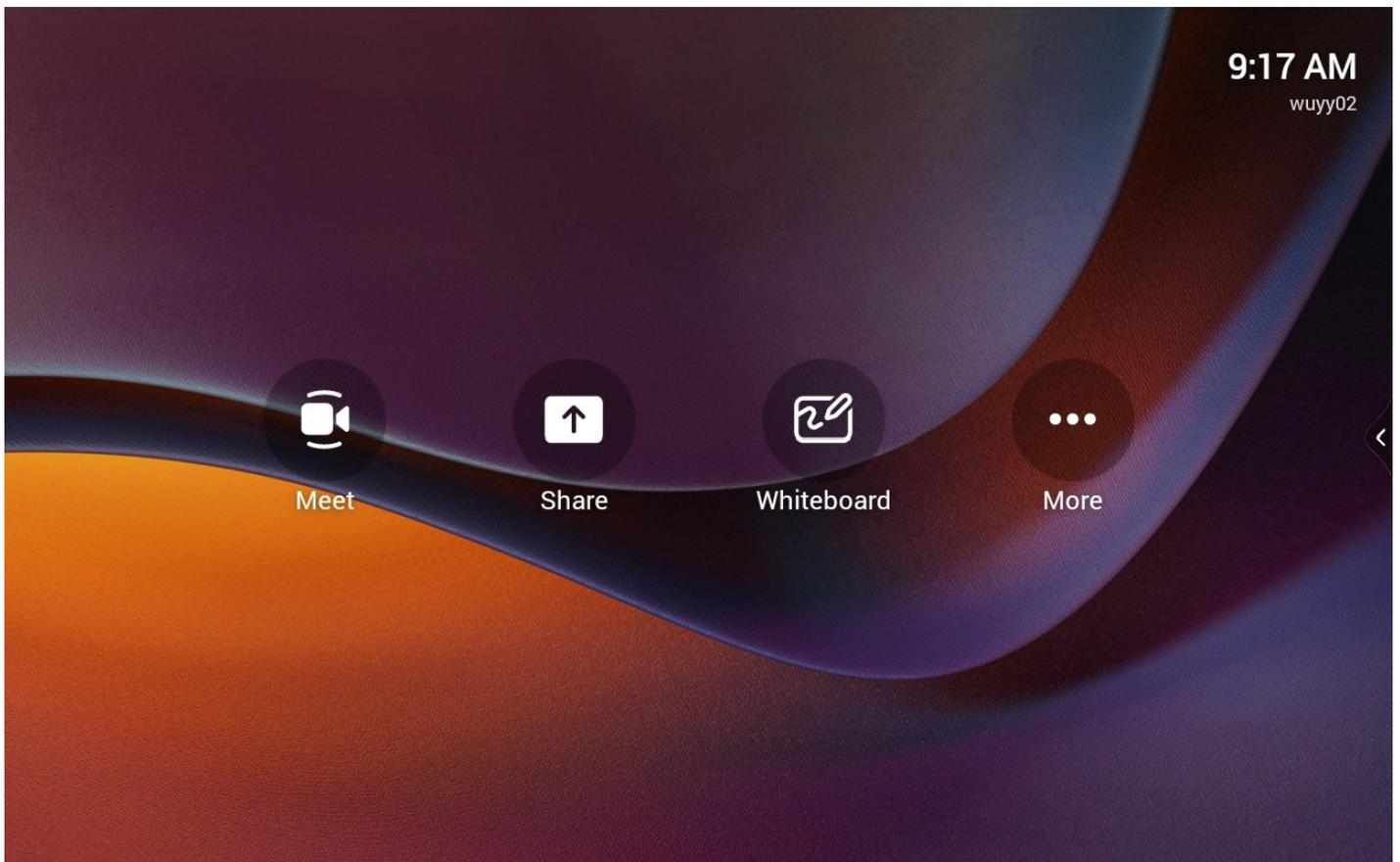
MeetingBoard

3. Controlled with CTP18

After pairing with the MeetingBoard, CTP18 can control the MeetingBoard for a meeting, screen sharing, and other operations. If the MeetingBoard switches platforms, CTP18 will switch the corresponding platforms synchronously.

NOTE

If the CTP18 is unresponsive, it is necessary to check whether **Enable touchscreen controls** has been enabled.

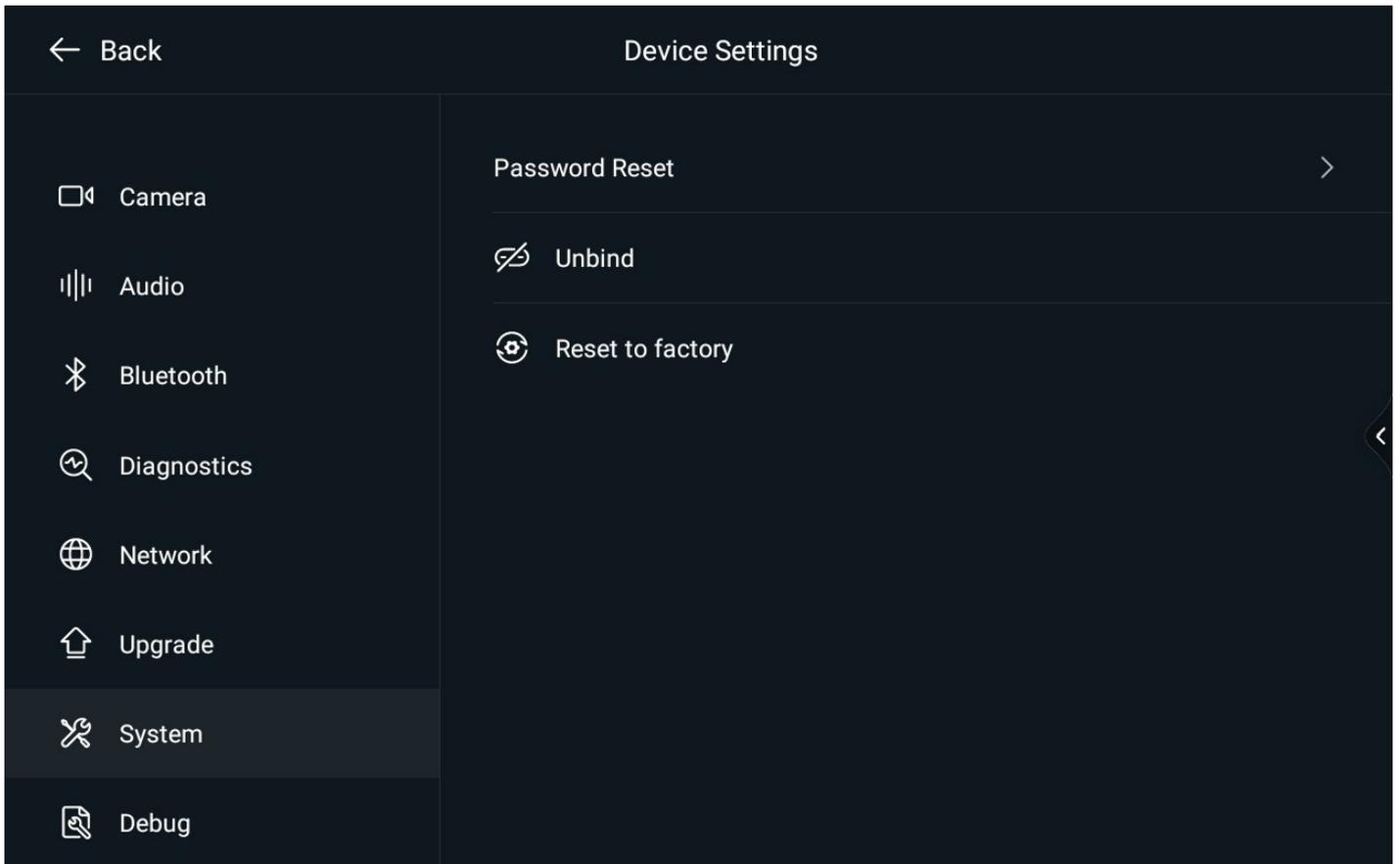


4. Unbind MeetingBoard and CTP18

Unbinding is divided into system-level unbinding and Teams unbinding. If you want to repair this CTP18 with another MeetingBoard, you need to do the system-level unbinding.

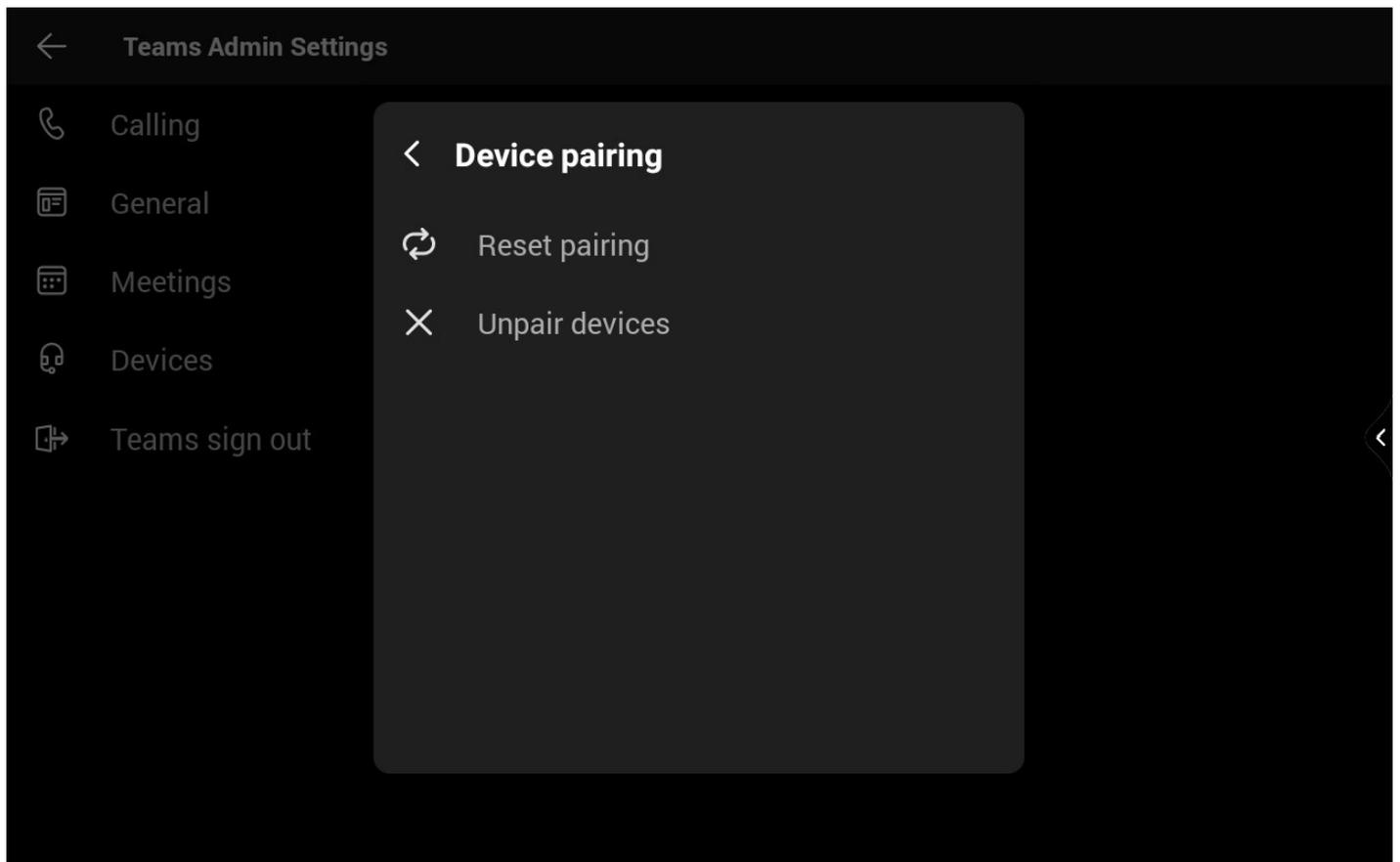
System-Level Unbinding:

1. On the right side of the CTP18 screen, tap  > **Settings** > **System** (Default admin password: 0000) > **Unbind** to unpair with MeetingBoard.



Teams Unbinding:

1. Tap  on the right side of the CTP18 screen, tap **More > Settings > Device settings > Teams Admin Settings** (default admin password: 0000) > **Console pairing**.
2. Select **Reset pairing** or **Unpair devices**.



5. Update CTP18

Please refer to: [CTP18 firmware update](#).

6. Reset CTP18

After pairing, when you reset the CTP18 to the factory, the MeetingBoard will be reset to the factory together.

On the right side of the CTP18 screen, tap  **Settings** > **System** (Default admin password: 0000) > **reset to factory**.