

## Milestone Activation Form

Customer site details (Please fill-in a order form per SLC Code)		
		New Site
		Site Extension / Extend Support SLA (adding more panels / extending the support & maintenance SLA)
		Site infrastructure upgrade resulting in a new SLC code
Name *		
Location		
Contact Data	Email	
	Tel	
Milestone SLC-Code *		

Your Milestone Integrator Details		
Name		
Location		
Contact Data	Email	
	Tel	

Vanderbilt Purchase Details		
Order reference * (PO no.)		
Ordering Date *		
0	SPC Milestone plugin (5 panel) incl. 1 year support	V54549-P122-A100
0	SPC Milestone plugin (20 panels) incl. 1 year support	V54549-P120-A100
0	Extended Support: Add-on 5 panels - Additional 1 year support	V54549-P124-A100
0	Extended Support: Add-on 20 panels - Additional 1 year support	V54549-P121-A100

\* Mandatory information

### Activation process:

Please provide us the SLC license code per email with the Vanderbilt purchase order no as reference.  
Send it to [orders.international@acre-int.com](mailto:orders.international@acre-int.com). (Activation will be performed within 3-4 working days)

**Special remark for sites without internet access:** Once the SLC has been successfully updated with the SPC plugin support on the Milestone portal, the next steps is to export the license request file (xxx.lrq) from the local Milestone server.

- upload this file onto the milestone portal to request a new license file for this particular milestone VMS installation
- take the generated license activation file (xxx.lic) and upload it to the local Milestone server.

All of those steps can only be done by the system integrator having local access to the Milestone server.

You can also contact us here: <https://vanderbiltindustries.com/contact>